



# PROVIDER ALERT

## Cultural Competency Training August 23, 2016

Dear Provider:

Optum is offering three training sessions regarding cultural competency and how it relates the recovery culture.

At Optum, one of our goals is to continue to educate providers about cultural competency. The purpose of this presentation is to continue to collaborate about culture and how it relates to the recovery culture. Participants will be encouraged to collaborate about cultural competency, its relevance to the recovery culture and how they feel it can be a vital role in a member's recovery.

Optum will be offering the following trainings to providers to help educate them about cultural competency, how it relates to the recovery culture and how it is relevant to a member's care.

We will host Webinar sessions on the following dates:

- Wednesday September 21<sup>st</sup> 10am-11:30am MT
- Thursday September 22<sup>nd</sup> 1pm-2:30pm MT
- Friday September 23<sup>rd</sup> 10am-11:30am MT

Attendees must pre-register for trainings. To register, please visit:  
<https://m1.optumidaho.com/web/optumidaho/providertraining>

If you have questions or additional feedback to share, you may contact the Optum Idaho Clinical Team at (855) 202-0983 and press option #1 for treatment and authorizations.

Thank You  
Optum Idaho Clinical Services

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